

# **archi**

## at a glance



Inverting the Burden for better  
health outcomes in Atlanta.

# ARCHI at a Glance

ARCHI is a thought leader, driver of innovation and facilitator of systems change to **Invert the Burden in Atlanta**.

ARCHI has strengthened its work to simplify navigating complex and siloed services and create a more effective care system. By focusing on individuals and families, embracing intersectionality, and addressing a wide range of issues, the organization aims to empower Atlantans for stability and success. The **“Invert the Burden”** strategy is central to this bold new plan, which seeks to reshape system mechanics, instigate overall change, and expand resources to enhance scalability for improved health outcomes.



**Change the Mechanics**



**Spark Change to the System**



**Expand Resources to Scale**

**Building on twelve years of collaboration and systems change, ARCHI maintains its focus on person-centered care coordination, addressing socio-economic needs crucial to well-being.**



### Mission

ARCHI collaborates to invert the burden from those in health distress, engaging a broad network of intersectional partners to sustainably change the system and solve health inequities in metro Atlanta.



### Vision

Improved health outcomes through equitable and aligned systems change.



### Values

Community Voice | Neutrality | Innovation  
Adaptability | Collaboration | Serving as a Resource



# ARCHI in Action

## Community Resource Hubs

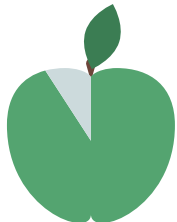
ARCHI is actively expanding its Community Resource Hubs (CRH), a crucial initiative launched in 2020 to improve health outcomes. By placing patients at the center of a system that coordinates care around them, CRHs invert the burden of navigating a complex and siloed system of care from the patient or client to the social services and health system. Developed by a diverse multi-sector working group, the program operates as a real-time, rapid referral network addressing housing, nutrition, employment/income, and transportation needs. In 2023, a third CRH was opened in Chamblee thanks to funding from the DeKalb Board of Health under the DeKalb Youth Prosperity Initiative.

**Partners:** St. Vincent de Paul, Ser Familia, Atlanta Volunteer Lawyers Foundation, Latin American Association, Atlanta Community Food Bank, Whole Wave Georgia, Open Hand, Gateway Center, Hope Atlanta, Open Doors Atlanta, Entryway, Atlanta Center for Self Sufficiency, First Step Staffing, Grady, and Mercy Care.

**39%** decrease in emergency room visits and inpatient admissions at partnering hospital



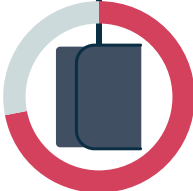
**82% of patients** with poorly controlled diabetes improved A1c levels



**91% of patients** in need of nutrition education were connected to relevant programs



**89% of patients** lowered their blood pressure, as reported by a partnering federally qualified health clinic



**72% of patients** with uncontrolled hypertension prior to participation, have had a decrease in either SBP or DBP

**61%**

lowered BMI as reported by a partnering federally qualified health clinic



Rental Assistance

With rising rents and housing prices across metro Atlanta, housing instability is a growing challenge that negatively affects health outcomes in our region. To address this challenge, ARCHI’s Rent, Mortgage, and Utility Relief program launched to provide assistance to individuals seeking help with housing and utility expenses in the greater Atlanta area. The program streamlines the application process, matches applicants with relevant service providers in their area, and facilitates smoother communication and coordination among the partner agencies.



**20,000+**  
applications  
within the  
first year



**\$3 million**  
planned to be  
distributed to assist  
with rent, mortgage  
and utility payments



**6 minutes**  
Average time to complete  
application, eliminating  
the need to contact  
multiple agencies

**Partners:** Atlanta Housing, Atlanta Legal Aid Society, Atlanta Volunteer Lawyers Foundation, BCM Georgia, Catholic Charities Atlanta, City of Atlanta / Housing Help Center, Community Foundation of Greater Georgia / HouseATL, Crossroads Community Ministries, Emmaus House, First Integrated Community Care Services, Giving Kitchen, Grove Park Foundation, Midtown Assistance Center, North Fulton Community Charities, On the Rise, Open Doors, Parents Prosper, Partners for Home, Partnership for Community Action, Safe House, St. Vincent de Paul, Georgia, Star-C, United Way of Greater Atlanta, Zion Hill Community Development Corporation, and Zion Keepers.

Community Health Workers (CHW)

ARCHI is dedicated to advancing Georgia’s CHW workforce. As a pivotal stakeholder in the Georgia Department of Public Health’s CHW Initiative, ARCHI supports workforce development with tailored training and technical assistance for the Georgia CHW Network. The CHW Network facilitates peer learning exchanges and collaborative partnerships that advance health equity throughout Georgia. Offering support for statewide certification and reimbursement, ARCHI recognizes CHWs’ substantial impact on health equity. By integrating CHWs into healthcare settings, exemplified through Community Resource Hubs, ARCHI underscores their value and contribution to bridging gaps in access and improving health outcomes.



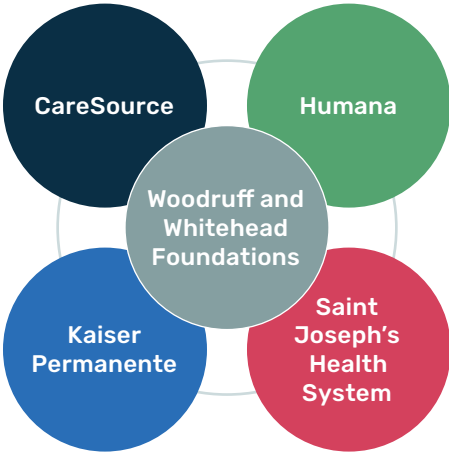
Wendy Enswiller arrived in Atlanta with no contacts, no health care, and no place to live. Senge Ngalame was starting a new position as a community health worker with Mercy Care. In the six months they spent working together, they built a connection that would last a lifetime. [Read their story at archicollaborative.org/wendys-story](https://archicollaborative.org/wendys-story).

Health-Housing Social Impact Investing

In 2023, ARCHI spearheaded executive learning sessions with social impact leaders, advocating for affordable housing as a healthcare investment. Pioneering this approach in metro Atlanta, our partners are actively driving social impact investing. Together, we address housing instability for better health outcomes, utilizing innovative financing models and fostering community well-being.



Health and foundation partners who are investing in housing:



Health System Care Coordination

ARCHI organizes biweekly hospital collaboration, fostering crucial dialogue among diverse departments. The focus is on identifying resources to elevate patient care, particularly for those with complex needs. Tracking challenges like unnecessary hospital stays due to housing shortages and heightened emergency department utilization, the ongoing initiative addresses systemic issues and aims to enhance overall healthcare outcomes. By uniting diverse healthcare disciplines, ARCHI fortifies the system’s ability to holistically support patients facing multifaceted challenges, advancing community well-being.



**8 healthcare systems,**  
representing metro  
Atlanta and beyond



**invitees**



Centering Community Voice

ARCHI Advisory Community of Practice brings community voice to our organization’s strategic planning process. Advisor-stewards’ share our commitment to invert the burden of navigating a complex and siloed system of care away from individuals it serves. By providing feedback and sharing stories of resilience, advocacy and lived experience, they help shape our action plans and initiatives to meet people where they are and improve the region’s health.

Members of the Advisory Community of Practice bring lived and learned experiences from navigating chronic conditions, aging, community advocacy, education, youth homelessness, healthcare, legal services, community health centers, services for food/housing insecure individuals, community-based communications, and Community Health Workers.



Wellbeing

In 2023, the Metro Atlanta Cities Wellbeing Initiative (MACWI) engaged multi-sector partners to create a model supporting city leaders in using metrics for policy action. Over eight months, city officials, staff, and community leaders, guided by health equity fellows and regional experts, enhanced their understanding of local community wellbeing metrics, social drivers of health, and equity. Six municipalities (Chamblee, City of Atlanta, Clarkston, College Park, Decatur and East Point) developed action plans, ranging from housing initiatives to health equity task forces, building consensus and advancing policies that improve wellbeing across the region.

Partners: Georgia Municipal Association (GMA), Georgia City Solutions (GCS), National League and Cities (NLC) and the Wellbeing Research Centre at Oxford University.



Response to Hospital Closures

In response to significant hospital closures in Atlanta and East Point, including a level-1 trauma center, ARCHI and partners mobilized to prevent further systemic failures that could adversely affect the most vulnerable individuals in the community. Stewards from diverse backgrounds convened in Community Mapping Sessions to simulate crisis effects on long-term health and social outcomes and devise strategies for systemic change. Additionally, ARCHI, in collaboration with Mayor Andre Dickens’ Office and numerous health partners, launched MyHealthATL—a comprehensive campaign providing resources for patients seeking health homes or specific services.

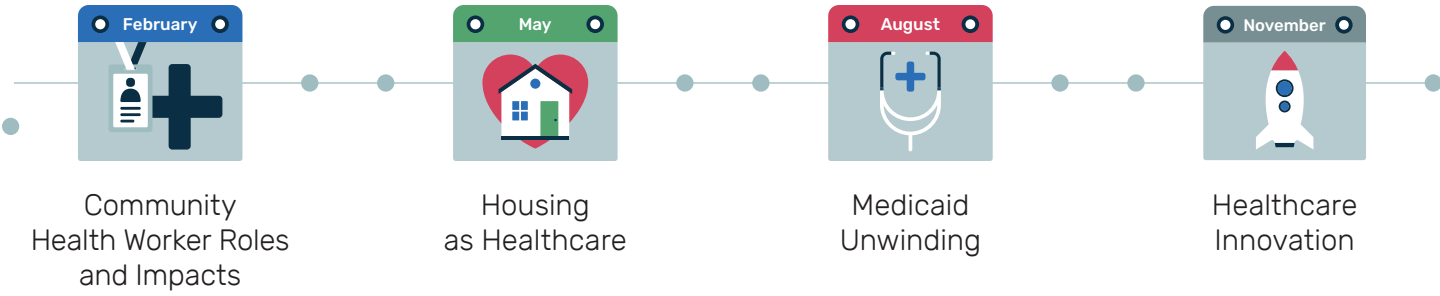


Atlanta Hypertension Initiative

ARCHI is partnered with the Centers for Disease Control and Prevention, the American Medical Association, the Atlanta area American Heart Association, the National Association of Chronic Disease Directors, and local community organizations and health systems in a collaborative effort to advance equitable hypertension control across metro Atlanta. The Atlanta Hypertension Initiative (AHI) unites national and local organizations, government entities, professional associations, healthcare providers, and community organizations to leverage collective strengths, pool resources.

Quarterly Breakfasts\*

ARCHI’s quarterly breakfasts, free for partners, brought together nearly 600 attendees in 2023. These collaborative sessions served as a platform for sharing best practices and insights to collectively invert the burden of navigating the complex and siloed system of care. The gatherings fostered a dynamic environment where partners engaged, exchanged ideas, and worked towards improving health outcomes in metro Atlanta and creating a more accessible and coordinated system for all.



Funding and Steering Committee Advances

ARCHI’s Steering Committee adopted a new governance structure, electing its first co-chairs, supporting the creation (with liaisons) of the Advisory Community of Practice, creating a Development-Finance Committee, and broadening the Executive Committee to have more voices of lived and learned experience.

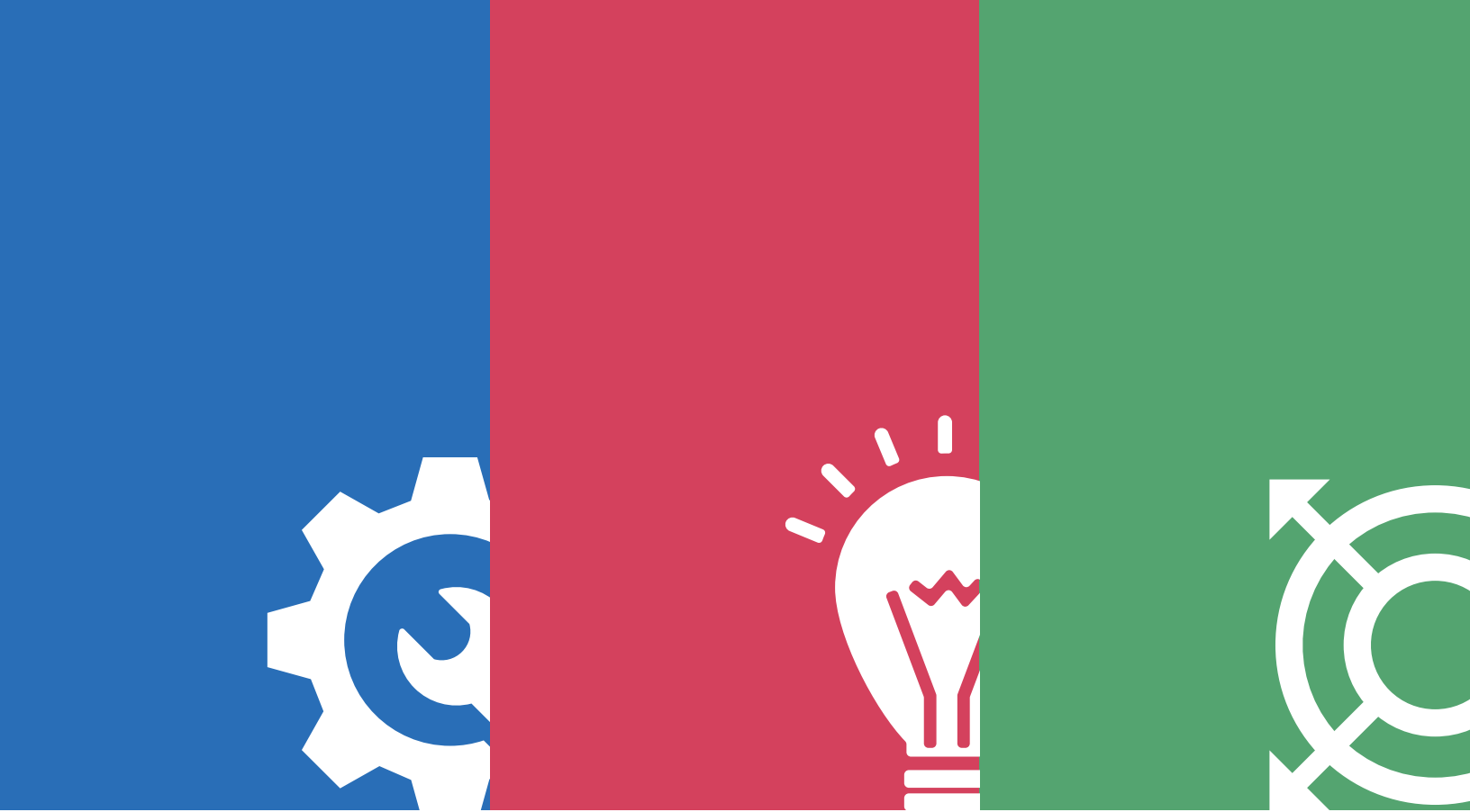


New Executive Director

Jeff Smythe was hired as ARCHI’s new Executive Director, selected from ARCHI’s network and bringing experience in housing and older adult systems.



Jeff conducted more than 100 different partner visits and listening sessions in his first 100 days



[www.archicollaborative.org](http://www.archicollaborative.org)